Package Contains

Hearing Amplifier

- Earphone
- Earpiece Stem
- Earpiece Tip
- Battery Compartment

Mode Button

Volume Up + / Volume Down –

Power ON/OFF

3 single dome silicone earpieces
(1 on the Hearing Amplifier
2 inside package)
(\textit{Small, Medium & Large})

3 double dome silicone earpieces (\textit{Small & Large})

3 Size 675/PR44 Zinc Air

Cleaning Brush
HD Smart Ear Personal Sound Amplifier lets you enjoy the sounds around you again!

To get acclimated, start by wearing the HD Smart Ear amplifier 1 – 2 hours per day at home, while watching TV or engaging in conversation. Next, move to an open area, such as a park. Gradually extend daily use hourly until you are completely comfortable. You will be amazed at the sounds you can now experience!
Caution

• These statements have not been evaluated by the Food and Drug Administration. This product is not intended to diagnose, treat, cure, or prevent any disease. If you are experiencing any progressive hearing loss consult your doctor or audiologist.

• Consult a doctor before using HD Smart Ear if you are experiencing ear problems or have an ear infection, vertigo, exostosis, or ear pain/discomfort.

• Button cells can be extremely harmful to small children. Properly dispose of used batteries immediately upon removal. Keep all button cell batteries away from children.

• Not for use in water.

• Do not rinse or submerge into water or other liquid.

• Do not dispose in fire.

• Keep free of hairsprays and cosmetics.

• Keep away from extreme heat (eg. blow dryers), moisture and direct sunlight.
• Always check the unit before use. Do not use if the unit is damaged as personal injury may occur.

• Do not use in or near an Xray or MRI machine.

• Shut off when not in use. If the HD amplifier is not used for a long period, remove the Battery to avoid Battery corrosion.

• REMOVE A DEAD BATTERY IMMEDIATELY TO PREVENT LEAKAGE. Dispose of the Battery in accordance with all applicable federal, state, and local regulations.
Battery Installation

1. When using Zinc Air batteries*, remove adhesive tab (IMAGE 1) on the Battery to activate. Allow Battery to sit for a full minute prior to inserting into the HD Smart Ear Battery Compartment.

**NOTE:** HD Smart Ear can also use alkaline batteries.

2. To open the Battery Compartment Door, find the notch with your finger nail and pull outward to open the door (IMAGE 2). Slide the Battery into the Battery Compartment with the positive side facing up as marked on the Battery Compartment frame (IMAGE 3).

3. Press the Battery Compartment Door closed until you hear it snap shut (IMAGE 3). If the Battery door does not close with ease, check to be sure the Battery has been placed inside the Battery Compartment correctly.

**NOTE:** HD Smart Ear may use Zinc Air battery (P675) or an Alkaline Battery (LR44). Zinc Air is best for frequent use, Alkaline best for infrequent use.

* Zinc Air batteries will last roughly 30-45 days after tape is removed, even if HD Smart Ear is turned off.
**IMAGE 1**
Peel adhesive tab

**IMAGE 2**
Pull open from notch

**IMAGE 3**
Slide Battery into Compartment
Press here to close
Getting Started

1. There are 5 Earpieces provided (see Package Contains). Select the Earpiece that best fits your ear canal comfortably (IMAGE 4A &4B).

2. To remove the Earpiece, grab by the Earphone and pull the Earpiece by the Stem until it pops off. To replace, choose the size that best fits and press the Earphone into the Stem of the Earpiece until secure.

3. Turn the power switch to the ON position (IMAGE 6).

4. Start by lowering the volume to the lowest possible setting before wearing your HD Smart Ear (see Volume Adjustment page 10).

5. Hook the Base of the Hearing Amplifier over the top of your ear so it rests behind it, making sure it fits comfortably and securely. The Base should be at the back of the ear with the power and setting buttons facing out from the back of your ear for easy accessibility (IMAGE 5A).

6. Gently insert the Earpiece Tip slowly into your ear canal (IMAGE 5B) and slowly raise the volume (See page 10).
Volume Adjustment

1. Always begin with the volume on the lowest possible setting. To increase the volume, press the (+) on the volume toggle button to adjust. You will hear a “Beep” as you increase the volume one click at a time. Be sure to slowly regulate the volume to the level that is most comfortable to you. When the sound reaches maximum volume, you will hear a “Beep, Beep” (IMAGE 7A).

2. To lower the volume, press and hold the (-) button. Again, you will hear a “Beep” for each level the volume decreases. When the volume reaches its lowest point, you will hear a “Beep, Beep” sound letting you know you have reached the lowest possible volume (IMAGE 7B).

3. When the Power Switch is turned OFF, the Volume will always retain the level last used (Image 8).
Mode Button

The Mode button offers four adjustments for different uses (IMAGE 9). We recommend using Modes 2 or 3 when you first start your device and adjust according to the environment for the most comfortable usage.

Mode 1 = Quiet Environment – When you need more amplification for nature walks or around the home and quiet indoor settings.

Mode 2 = Everyday Use – Normal usage setting, such as in an office, while listening to music and watching television.

Mode 3 = Noisier Everyday Use – Normal usage setting, such as in a loud indoor space, for shopping or watching a loud television show.

Mode 4 = Noisiest Environments – Anywhere you might hear very loud sounds or where you may experience sudden loud sounds, such as plays, shows or in busy, loud public settings (ie, such as busy street, airport, train station).

When the Power Switch is turned OFF, the MODE setting will always reset to MODE 1 for your next use (IMAGE 9).
Maintenance

Make sure your ear is clean and that you clean your Silicone Earpiece regularly with the brush provided and/or with an antibacterial wipe (IMAGE 10).
## Frequently Asked Questions

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>If the HD Smart Ear amplifier is not working correctly</strong></td>
<td></td>
</tr>
</tbody>
</table>
Make sure it is turned ON.  
When using Zinc Air batteries, adhesive tab must be removed and Battery must sit for a full minute prior to first use.  
Check that the Battery Compartment is completely closed.  
Increase the volume slowly until you hear things comfortably.  
Make sure Battery is correctly inserted. If the unit is still not working, try a new Battery.  
Ensure the opening of the Tip and Stem of Earpiece are clean. |
| **If the amplifier works, but the volume is too low or too loud** |  
Try adjusting volume. If you find it too loud, lower the volume. If it is too low, increase the volume.  
Try switching to another listening Mode.  
If the volume is still too low, try a new Battery as it may need replacement.  
If the volume is still too loud, your hearing may be too sensitive for HD Smart Ear. You may reach out to us and arrange a return and refund.  
Check the Earpiece for blockage. Ensure the opening of the Tip and Stem of Earpiece are clean.  
Consult your doctor or audiologist. |
<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
</table>
| For whistling sounds                        | Decrease volume. Always begin with volume at the lowest point. Increase volume one click at a time, at a slow pace, until you find it most comfortable.  
                                             | Be sure Earpiece is clean and inserted securely.                                                                                       |
| Amplifier emits signal tones                | Replace Battery.                                                                                                                        
                                             | Make sure Battery Compartment is completely closed.                                                                                    |
| If there is a disturbing noise in the background that will not go away | Be sure you have allowed yourself to become acclimated to your HD Smart Ear by using it in small increments and slowly increasing your usage time.  
                                             | It is important to get used to both sounds you are focusing on and background noise, as well.                                              
                                             | Adjust Mode and Volume settings to help acclimate.                                                                                      
                                             | If the sound is still disconcerting, you may be too sensitive for HD Smart Ear. You may reach out to us and arrange a return and refund.         |
FCC Statement
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Quick Start Guide

**Install the Battery**
Remove adhesive tab on Zinc Air Battery. Open Battery Door. Install Battery (+) positive side facing up.

**Choose Dome Earpiece**
Choose the best fit for your ear canal and install onto the Earphone.

**Loop Over Ear**
And insert Earpiece into ear.

**Choose Mode**
Start on MODE 2 or 3 and slowly adjust volume.

**Turn Power ON**
Push Power Switch ON (up). Press volume down for 5 secs to lowest volume setting.

**Adjust Volume**
Always start at lowest volume and work up.

**Power OFF**
When not in use.